

**Michigan Works Service Center Committee Minutes
February 19, 2008**

I. CALL TO ORDER

Members Present

Jennie Tunnell
Phil Papes

Members Absent

Lester Gilbert
Patricia Anger

Others Present:

John Bierbusse
Bob Apczynski
Colin Miller

Jennie Tunnell called the meeting to order at 8:30 A.M.

II. APPROVAL OF OCTOBER 16, 2007 MINUTES

PHIL PAPES MOVED TO APPROVE THE MINUTES OF OCTOBER 16, 2007 AS PRESENTED; SUPPORT BY JENNIE TUNNELL. MOTION CARRIED UNANIMOUSLY.

III. APPROVAL OF MICHIGAN WORKS SYSTEMS PLAN FOR 2008

The committee reviewed the recently prepared Michigan Works System Plan for PY 2008.

Mr. Apczynski explained that this plan transmits applicable assurances, certifications and stipulation for programs funded through the Michigan Department of Labor and Economic Growth /Office of Workforce Development (DLEG/OWD) . Each year, the OWD requires each Michigan Works Agency to review the performance of the “One Stop Operators” that are responsible for administering the Michigan Works Service Centers located within its boundaries. A decision must be made as to whether it is beneficial to allow the existing one-stop operator(s) to continue or whether to enlist the services of a new operator. In the case of the Macomb/St. Clair Workforce Development Board, the Board itself is the one stop operator for the 4 service centers located in Macomb and St. Clair Counties.

This plan provides the following assurances to the State:

- Accounting
- Grievance Procedure
- Procurement
- Veterans Rights to Employment Services
- Monitoring
- One Stop Operator
- Local Strategic Plan

PHIL PAPES MOVED TO APPROVE THE MICHIGAN WORKS SYSTEM PLAN FOR PY 2008 AS SUBMITTED; SUPPORTED BY JENNIE TUNNELL. MOTION CARRIED UNANIMOUSLY.

IV. UPDATE ON WARREN SERVICE CENTER

Mr. Apczynski announced that the center is scheduled to open February 4, 2008 and that he hopes with this opening to alleviate the space issue at the Roseville Center. An open house will be planned in the near future

V. REPORT ON CUSTOMER FLOW FOR 2007

Mr. Apczynski presented to committee a flow chart indicating number of registrants who visited Macomb and St. Clair County service centers from January, 2000 to December, 2007. He explained that these numbers represent first time visitors who registered with the Michigan Talent Bank. Approximately 185,000 individuals have been thru our centers since 2000.

Mr. Bierbusse discussed the customer flow in Roseville and that parking was becoming an issue. As noted, previously this resulted in our opening an office in Warren. He also noted that since the No Worker Left Behind inception our residency policy changed so we are now seeing an increase of Detroit, Wayne County and Oakland County residents visiting our centers.

VI. REPORT ON BUSINESS SOLUTIONS PROFESSIONAL TRAINING

Mr. Apczynski reported that he and Colin Miller are taking part in the Michigan Department of Labor and Economic Growth sponsored "Business Solutions Professional Certification Program". This program is a component of the 21st Century Regional Planning Initiative and is presented in conjunction with the School of Labor & Industrial Relations at MSU. This program offers participants the opportunity to learn the Business Solutions Process, a business focused demand drive approach, to assist Michigan businesses to retain current workers, create jobs, and operate competitively in the global market.

Mr. Bierbusse explained that we need to look at how to transition from a customer/employee program/relationship to more of an employer needs program. He felt this training would assist in the transition. He went on to discuss how important it is for economic development and workforce development to work together.

Mr. Papes discussed the "Blue Water Human Resources Association" and suggested a joint meeting sometime in August/September to share views and information. Committee members concurred.

VII. OTHER BUSINESS

None

VIII. ADJOURNMENT

JENNIE TUNNEL MOVED TO ADJOURN;SUPPORT BY PHIL PAPERS. MOTION CARRIED.

The meeting adjourned at 9:05 AM

Respectfully submitted,

Linda J. McLatcher
Recording Secretary